

Flexicon Pacific, Inc. Supplier Quality Clauses

Quality Clause Requirement	
Q1	CERTIFICATION OF COMPLIANCE: Seller shall provide a certification, signed by an authorized company management representative that addresses compliance with the Customer's drawing & drawing revision, workmanship standard(s), revision(s), & compliance to the Flexicon Pacific purchase order, material certification with actual chemical & physical test reports from the lot represented per the specification indicated, & shall not supply material for which they are not certificated or approved. A certificate of conformance is required with each delivery lot/quantity.
Q2	RETENTION OF QUALITY RECORDS: Supplier is required to maintain documentation pertaining to this order for a minimum of ten (10) years after delivery, unless otherwise directed by the Purchase Order. This documentation must remain on file & available for review by Flexicon Pacific, our customer and/or a designated representative or responsible regulator agency for the specified period.
Q3	QUALITY SYSTEM REQUIREMENTS: Seller & its subcontractor(s) shall, in the performance of this Purchase Order, provide & maintain a quality system that is in conformance with ISO 9001 or the equivalent.
Q4	NOTIFICATION OF NONCONFORMING PRODUCT: Supplier is required to notify Flexicon Pacific in the event that nonconforming product, which can't be reworked to specification, is produced. Supplier is to obtain Flexicon Pacific approval of nonconforming product dispositions. Unapproved repairs or non-conformances that are shipped to Flexicon Pacific will be subject to rejection upon detection regardless of the levels of consumption within Flexicon Pacific. If Flexicon Pacific labor and/or materials are added prior to the detection & rejection, then the supplier &/or subcontractor agrees to reimburse Flexicon Pacific for the full loss in value (i.e. the supplied material, component, or assembly; & added Flexicon Pacific WIP labor as well as the added higher level material consumed during the WIP process which occurred prior to detection of the repair).
Q5	TRACEABILITY: Supplier is required to identify each lot with a unique code number for each lot number of raw material and/or each batch of items processed together.
Q6	RIGHT OF ENTRY- The supplier shall allow Flexicon Pacific, our customer and/or a designated representative or responsible regulator agency, access to any location, including sub-tier suppliers, where operations pursuant to a Flexicon Pacific purchase order are being executed or where there are records stored applicable to product processed for Flexicon Pacific Inc.
Q7	FLOWDOWN REQUIREMENTS - Supplier must pass on to their sub-tier suppliers all applicable Quality Terms & Conditions as well as any pertaining corrective actions requests, quality alert and/or nonconformance information.
Q8	PACKAGING- Supplier shall package product for shipment in keeping with good commercial practice, unless otherwise instructed by Purchase Order requirements. Packaging shall be adequate to preclude damage, loss, or corrosion of product shipped. Supplier shall identify the outer container or pallet with the applicable PO#, Part # & Lot #. Shipper/ pack slip are to be included with the order.
Q9	PRODUCT AND/OR PROCESS CHANGES - The supplier is required to notify Flexicon Pacific of any product or process changes which include but not limited to: sub-tier supplier, manufacturing location, substitute components or a change in processing that may have an effect on Flexicon Pacific' product quality. Suppliers must obtain Flexicon Pacific approval prior to implementation changes.
Q10	COUNTERFEIT PRODUCT/MATERIAL - Suppliers shall assure that all products provided to Flexicon Pacific are genuine and no counterfeit product shall be used or shipped. Seller shall notify Flexicon Pacific immediately if seller suspects or is aware they have furnished counterfeit goods and promptly replace the counterfeit parts with genuine parts. Supplying counterfeit goods to Flexicon Pacific will hold the seller responsible for all costs associated with the replacement of said counterfeit parts.
Q11	AWARENESS - ensuring that persons are aware of: 1 their contribution to product or service conformity, 2 their contribution to product safety, 3 the importance of ethical behavior
Q12	MATERIAL SAFETY DATA SHEETS - Material Safety Data Sheets (MSDS) shall be supplied with shipments of any product that contains polymers, solvents, reducers, adhesives or other materials prone to outgassing volatile organic compounds (VOC's).